

CHILD AND FAMILY SERVICES



Antenatal Care and Education Program

- 12-25 years
(Greater Shepparton ONLY)
- Weekly group program for pregnant young women, providing information and support regarding pregnancy, birth, and parenting
 - Clinical care provided by GV Health Midwifery



Young Parents Group

- 12-25 years
(Greater Shepparton, Wallan, Seymour)
- Weekly group program for parents and children
 - Support with practical parenting skills
 - Variety of activities, experiences, and opportunity



Family Foundations

Support for expecting parents or parenting teams to build stronger relationships, and parent together with confidence. Open to parents and caregivers of all ages with a child up to five years.



Family Services - Strengthening Families

Parents 12-25 years

REFERRAL PATHWAY: The Orange Door



Family Services - Restoring Families

12-25 years

REFERRAL PATHWAY: DFFH Child Protection only



Adolescent Family Services - Restoring Families

12-17 years

REFERRAL PATHWAY: DFFH Child Protection only



Changing The Story

Therapeutic program supporting adolescent males 12 to 18, who have experienced adverse childhood trauma

REFERRAL PATHWAY: Contact CTS Team Leader at The Bridge Youth + Family Services

YOUTH AND FAMILY SUPPORT



Family Reconciliation

- 15-25 years
- Support young people and their families to safely strengthen relationships, improve communication, resolve conflict, and prevent risk of homelessness



Transitional Youth Support

16-25 years
Be experiencing homelessness or at risk of becoming homeless such as:

- Couch surfing
- Living in unsafe or unstable accommodation
- Leaving the family home due to conflict or family violence
- At immediate risk of eviction or housing loss
- Requiring intensive support to establish or sustain independent living



Supporting Young Parents

16-25 years, pregnant or parenting
Experiencing homelessness or at risk of becoming homeless as listed above in Transitional Youth Support



STAR Housing Program

Rent must be 55% or less of the household income. Be at risk of losing their tenancy due to issues such as:

- Rental arrears
- Tenancy breaches
- Financial hardship
- Conflict with landlords or property managers
- Other barriers affecting their ability to sustain their tenancy



Early Intervention Program

Aged 12-25 years
Residing in the Mitchell Shire (excluding Wallan and Wandong)

- Young person experiencing distress due to poor mental health or substance misuse
- Young person is not supported by another AOD or MH program

EDUCATION SUPPORT



Navigator Program

12-17 years

- At risk of disengaging from school or disengaged from school
- Have attended school less than 30% of the last term or 13 weeks
- Referrals are made via online referral form, which Department of Education receive, then later allocate to TBYFS – Link
- Read the instructions on the online referral form carefully to ensure your referral is accepted



Find My Future Program

12-20 years

- Has concerns/diagnosis of neurodivergence, disability and/or mental health
- May have other barriers to succeeding in their next steps
- Under 17 years and has an exemption from education
- 17 years and over and has been formally exited from education
- No Year 12 completion
- Seeking support to navigate their next steps with training and/or employment
- Seeking support to sustain training and/or education due to barriers

The Bridge Youth + Family Services – Referral Form

Referrer Details:		Date of Referral:	
Workers Name:			
Organisation/Role:			
Worker contact details:	Phone:	Email:	
Consent Obtained:	Young Person: Yes ☐ No ☐	Parent/Guardian: Yes ☐ No ☐	

Section 1: Young Person's Details			
First and Last Name			
Name the young person would like to be called			
Date of Birth		Age	
Gender Identity		Pronouns: (e.g. he/him, she/her, they/them)	
Contact Phone Number			
Is it safe to call or leave a message on the contact number provided?	Yes ☐ No ☐		
Secondary Contact Number			
Residential Address			
Is the young person of Aboriginal or Torres Strait Islander descent?	Aboriginal	☐ Yes	☐ No
	Torres Strait Islander	☐ Yes	☐ No
Country of Birth		Date of Arrival	
		Visa Type	
Is an Advocate/Support Person requested?	Yes ☐ No ☐ Who would they like to support them?		

The Bridge Youth + Family Services – Referral Form

Section 2: Relationships (Children, Family, Partner, Significant Persons, other services involved etc.)

Relationship to Young Person	Given Name and Surname	Contact Details	Date of Birth (Children only)	Culture (Children only)

Section 3: Key Support Areas (please tick relevant)

- | | |
|--|--|
| ☐ Family Relationships | ☐ Disengaged from Education |
| ☐ Family Breakdown | ☐ Risk Taking Behaviours |
| ☐ Unhealthy / Violent relationship | ☐ Missing from Care |
| ☐ Emotional Regulation | ☐ Criminal Concerns |
| ☐ Child Protection Involvement | ☐ Mental Health Concerns |
| ☐ Homeless/ At Risk of Homelessness | ☐ Alcohol & Other Drug use |
| ☐ Couchsurfing | ☐ Disability |
| ☐ Unsuitable Housing | ☐ Health issues |
| ☐ Pregnant | ☐ Socialisation issues |
| ☐ Parenting | ☐ Financial Stress/Difficulties |
| ☐ Communication | ☐ Other _____ |

Current Situation: (Please summarise the situation and provide information on the risks and vulnerabilities identified).

Additional Information:

Are there any concerns for Worker Safety?

Yes

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No

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If yes, please provide details:

Please email completed Referral Document: shepparton@thebridge.org.au

***All referrals to be made – Attention to the Intake Worker**

If you would like to speak with an intake worker to discuss referral please call

Shepparton: 25 St Georges Road, Shepparton VIC 03 5831 2390

Wallan: 119 Wellington Street, Wallan VIC 03 5977 1298

Seymour: 54 Tallarook Street, Seymour VIC 03 5799 1298